

NYC Support
Request for Proposals (RFP)

**Issued by Public Health Solutions on behalf of the
New York City Department of Health and Mental Hygiene**
Issue Date: January 22, 2016

Contract Award

Mental Health Association of New York City

Background and Purpose: The NYC Department of Health and Mental Hygiene's Bureau of Mental Health (DOHMH) developed this RFP, in collaboration with Public Health Solutions, to identify a provider that will serve as an accessible point of entry to behavioral health (BH) services for NYC residents of all ages as well as providers searching for BH resources for the people they serve. This RFP supports the goal of DOHMH to ensure NYC's behavioral health care system meets the current needs of its residents and ensure that all NYC residents can access the right BH services and supports at the right time.

The contractor awarded from this RFP, listed above, is tasked with activities including:

- Rapid, easy access for all New Yorkers to seven core services via phone, text & internet chat 24/7/365
- Conduct risk assessment
- Crisis support, counseling, support & suicide prevention
- Provide information and make referrals to BH services, per the individual's needs
- Single point of access to mobile crisis intervention services
- Information & referral to behavioral health services in NYC
- Website and mobile apps to find and connect with behavioral health resources
- Follow-up to ensure connections to care
- Short term treatment